

Status:	CLOSED	Start date:	2023-06-16
Priority:	High	Due date:	
Assignee:	移动测试一组_CDTS 刘强	% Done:	0%
Category:	BSP	Estimated time:	0.00 hour
Target version:	依赖客户及其供应商问题List		
Need_Info:	--	Found Version:	0110
Resolution:	FIXED	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Rarely	Fixed Version:	
Test Type:	ST	Root cause:	屏幕固件问题，已经集成新固件。
Description			
【测试版本】 副屏0110 中控0088			
【测试详情】 副屏使用过程中出现鬼手，造成半小时TP失效			

History

- #1 - 2023-06-16 17:09 - CD BSP-杜磊
- File 20230616-170533.jpg added
 - Status changed from New to ASSIGNED
 - Target version set to 依赖客户及其供应商问题List

根据现场发现，touch 发生鬼手，一直按下未抬起，导致人手触摸画面无响应。

依赖厂商优化touch

- #2 - 2023-06-20 09:55 - CD BSP-杜磊
- Assignee changed from CD BSP-杜磊 to CD TPM-王祥林

- #3 - 2023-07-03 19:45 - CD TPM-王祥林
- Assignee changed from CD TPM-王祥林 to CD BSP-余霄

请跟踪一下屏端固件的情况，等联调完成后正常走bug状态

- #4 - 2023-07-12 10:41 - CD BSP-余霄

鬼手问题JIRA上也有类似票，目前供应商提供的新固件还在验证中，待验证OK后合入。

- #5 - 2023-08-03 18:14 - CD TPM-王祥林
- Status changed from ASSIGNED to RESOLVED

- Assignee changed from CD BSP- 余霄 to CDTS_TEST 王成
- Resolution changed from -- to FIXED
- Root cause set to 屏幕固件问题，已经集成新固件。

#6 - 2023-08-04 17:21 - CDTS_TEST 王成

- Assignee changed from CDTS_TEST 王成 to 移动测试一组_CDTS 刘强

跟踪新到的副屏是否还有鬼手现象

#7 - 2023-08-24 17:18 - CDTS_TEST 王成

- Status changed from RESOLVED to VERIFIED

鬼手现象为屏幕硬件问题，非副屏系统BUG

#8 - 2023-08-24 17:18 - CDTS_TEST 王成

- Status changed from VERIFIED to CLOSED

Files			
1628.txt	6.81 MB	2023-06-16	CD TEST-方永红
20230616-170533.jpg	254 KB	2023-06-16	CD BSP-杜磊