

Status:	CLOSED	Start date:	2023-06-21
Priority:	Normal	Due date:	
Assignee:	CDTS_Test 吴诗雨	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:		Found Version:	release版本0112（621）
Need_Info:	--	Degrated:	--
Resolution:	--	Verified Version:	
Severity:	Major	Fixed Version:	
Reproducibility:	Every time	Root cause:	
Test Type:	Release Test		
Description			
【测试步骤】 先点击网易云音乐，再点击巅峰极速			
【预期结果】 网易云音乐打开正常，巅峰极速打开正常			
【测试步骤】 网易云音乐无法打开，点击巅峰极速桌面冻住			

History

- #1 - 2023-06-25 14:11 - CD TPM-王祥林
- Assignee changed from CD TPM-王祥林 to CD FW 曹覃刚
- #2 - 2023-06-25 17:35 - 物联网测试组_CDTS 唐霞
- File logcat.txt added
- File 中科创达软件股份有限公司20230625-173414.mp4 added
- #3 - 2023-06-25 18:12 - 物联网测试组_CDTS 唐霞
- http://cdiot@192.168.87.46/Pre_figure/Test_Log/Bug%20%23118882
- #4 - 2023-06-29 14:58 - CD FW 曹覃刚
- Status changed from New to ASSIGNED

■ 我的分析

与测试沟通后，问题发生前提条件如下

使用90版本的网易云音乐，需要先卸载一次网易云，再adb安装回90版本的网易云，才会复现网易云打不开的情况，进而导致本票问题的发生

使用其他版本的网易云不会发生，例如在应用宝下载最新的网易云音乐是正常的

在发生网易云打不开问题的情况下，操作巅峰极速，导致桌面冻住的原因是发生了下列死锁

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"Binder:1488_F" prio=5 tid=150 Blocked | group="main" sCount=1 ucsCount=0 flags=1 obj=0x14940048 self=0xb4000078edfd7230 | sysTid=5405 nice=-10 cgrp=default
sched=0/0 handle=0x76e8260cb0 | state=S schedstat=( 1041531363 2832842250 11172 ) utm=68 stm=35 core=4 HZ=100 | stack=0x76e8169000-0x76e816b000
stackSize=991KB | held mutexes=
  at com.android.server.apphibernation.AppHibernationService.isHibernatingGlobally(AppHibernationService.java:246)
  - waiting to lock <0x076ca235> (a java.lang.Object) held by thread 43
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at com.android.server.apphibernation.AppHibernationService\$LocalService.isHibernatingGlobally(AppHibernationService.java:743)
 at com.android.server.wm.ActivityMetricsLogger.notifyBeforePackageUnstopped(ActivityMetricsLogger.java:858)
 at com.android.server.wm.Task.resumeTopActivityInnerLocked(Task.java:6452)
 at com.android.server.wm.Task.resumeTopActivityUncheckedLocked(Task.java:6212)
 at com.android.server.wm.Task.resumeTopActivityUncheckedLocked(Task.java:6257)
 at com.android.server.wm.RootWindowContainer.resumeFocusedTasksTopActivities(RootWindowContainer.java:2475)
 at com.android.server.wm.RootWindowContainer.resumeFocusedTasksTopActivities(RootWindowContainer.java:2422)
 at com.android.server.wm.RootWindowContainer.resumeFocusedTasksTopActivities(RootWindowContainer.java:2417)
 at com.android.server.wm.ActivityRecord.destroyed(ActivityRecord.java:3449)
 at com.android.server.wm.ActivityClientController.activityDestroyed(ActivityClientController.java:262)
 - locked <0x04ec3cbe> (a com.android.server.wm.WindowManagerGlobalLock)
 at android.app.IActivityClientController\$Stub.onTransact(IActivityClientController.java:609)
 at com.android.server.wm.ActivityClientController.onTransact(ActivityClientController.java:134)
 at android.os.Binder.execTransactInternal(Binder.java:1184)
 at android.os.Binder.execTransact(Binder.java:1143)

"PackageManager" prio=5 tid=43 Blocked | group="main" sCount=1 ucsCount=0 flags=1 obj=0x15302940 self=0xb4000078ededcd30 | sysTid=1675 nice=10
 cgrp=default sched=0/0 handle=0x76d090dcb0 | state=S schedstat=(386932383 83681614 336) utm=24 stm=13 core=3 HZ=100 | stack=0x76d080a000-0x76d080c000
 stackSize=1039KB | held mutexes=
 at com.android.server.am.ActivityManagerService.broadcastIntentWithFeature(ActivityManagerService.java:13720)
 - waiting to lock <0x01398635> (a com.android.server.am.ActivityManagerService) held by thread 16
 at com.android.server.apphibernation.AppHibernationService.unhibernatePackageForUser(AppHibernationService.java:410)
 at com.android.server.apphibernation.AppHibernationService.setHibernatingForUser(AppHibernationService.java:292)
 - locked <0x076ca235> (a java.lang.Object)
 at com.android.server.apphibernation.AppHibernationService\$LocalService.setHibernatingForUser(AppHibernationService.java:733)
 at com.android.server.pm.PackageManagerService.lambda\$setPackageStoppedState\$61\$PackageManagerService(PackageManagerService.java:24540)
 at com.android.server.pm.PackageManagerService\$\$ExternalSyntheticLambda48.run(unavailable:-1)
 at android.os.Handler.handleCallback(Handler.java:938)
 at android.os.Handler.dispatchMessage(Handler.java:99)
 at android.os.Looper.loopOnce(Looper.java:201)
 at android.os.Looper.loop(Looper.java:288)
 at android.os.HandlerThread.run(HandlerThread.java:67)
 at com.android.server.ServiceThread.run(ServiceThread.java:44)

"android.display" prio=5 tid=16 Blocked | group="main" sCount=1 ucsCount=0 flags=1 obj=0x15301380 self=0xb4000078edea8ad0 | sysTid=1602 nice=-3 cgrp=default
 sched=0/0 handle=0x76ed5ddcb0 | state=S schedstat=(1298922344 1592016702 8551) utm=77 stm=52 core=4 HZ=100 | stack=0x76ed4da000-0x76ed4dc000
 stackSize=1039KB | held mutexes=
 at com.android.server.wm.ActivityTaskManagerService\$LocalService.onProcessAdded(ActivityTaskManagerService.java:5434)
 - waiting to lock <0x04ec3cbe> (a com.android.server.wm.WindowManagerGlobalLock) held by thread 150
 at com.android.server.am.ProcessList\$MyProcessMap.put(ProcessList.java:743)
 at com.android.server.am.ProcessList.addProcessNameLocked(ProcessList.java:2989)
 - locked <0x0c0bf11f> (a com.android.server.am.ActivityManagerProcLock)
 at com.android.server.am.ProcessList.newProcessRecordLocked(ProcessList.java:3075)
 at com.android.server.am.ProcessList.startProcessLocked(ProcessList.java:2553)
 at com.android.server.am.ActivityManagerService.startProcessLocked(ActivityManagerService.java:2716)
 at com.android.server.am.ActivityManagerService\$LocalService.startProcess(ActivityManagerService.java:16181)
 - locked <0x01398635> (a com.android.server.am.ActivityManagerService)
 at com.android.server.wm.ActivityTaskManagerService\$\$ExternalSyntheticLambda0.accept(unavailable:-1)
 at com.android.internal.util.function.pooled.PooledLambdaImpl.doInvoke(PooledLambdaImpl.java:363)
 at com.android.internal.util.function.pooled.PooledLambdaImpl.invoke(PooledLambdaImpl.java:204)
 at com.android.internal.util.function.pooled.OmniFunction.run(OmniFunction.java:97)
 at android.os.Handler.handleCallback(Handler.java:938)
 at android.os.Handler.dispatchMessage(Handler.java:99)

at android.os.Looper.loopOnce(Looper.java:201)
at android.os.Looper.loop(Looper.java:288)
at android.os.HandlerThread.run(HandlerThread.java:67)
at com.android.server.ServiceThread.run(ServiceThread.java:44)

基于下列理由，此件问题推不解
问题在用户场景基本不会复现
首先需要特定的网易云音乐版本，然后需要卸载后再adb重装一次，用户场景不存在这种情况
目前像应用宝下载的最新版本网易云不存在此问题
在网易云打开异常情况下进而发生的死锁问题，死锁位置是原生调用较为频繁的位置，修改风险极大
而且此问题发生的前提如 ，用户场景不存在

#5 - 2023-06-29 15:29 - CD FW 曹覃刚
- Assignee changed from CD FW 曹覃刚 to CD TPM- 王祥林

Hi 祥林哥
如上，申请不解，请确认

#6 - 2023-07-01 16:37 - CD TPM-王祥林
- Status changed from ASSIGNED to RESOLVED
- Assignee changed from CD TPM- 王祥林 to 物联网测试组_CDTS 唐霞

结合上面的分析，此问题为三方应用特定版本的问题，不处理。

#7 - 2023-07-03 16:20 - CDTS_TEST 王成
- Assignee changed from 物联网测试组_CDTS 唐霞 to CDTS_Test 吴诗雨

#8 - 2023-07-03 16:23 - CDTS_Test 吴诗雨
- Status changed from RESOLVED to VERIFIED

#9 - 2023-07-03 16:23 - CDTS_Test 吴诗雨
- Status changed from VERIFIED to CLOSED

Files			
621-1921.txt	34.6 MB	2023-06-21	物联网测试组_CDTS 唐霞
logcat.txt	7.88 MB	2023-06-25	物联网测试组_CDTS 唐霞
中科创达软件股份有限公司20230625-173414.mp4	4.75 MB	2023-06-25	物联网测试组_CDTS 唐霞