

Status:	CLOSED	Start date:	2023-06-28
Priority:	Immediate	Due date:	
Assignee:	CD TEST-方永红	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	TEST	Found Version:	115
Resolution:	--	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Rarely	Fixed Version:	
Test Type:	Monkey Test	Root cause:	
Description			
【测试环境】 中控0092 副屏0115 【blacklist】 com.tc.logclient com.microsoft.emmx com.example.android.locationattribution com.thundercomm.mcuupgrade com.sohu.inputmethod.sogou.car com.android.music com.thundercomm.gamecenter 【执行命令】 monkey --pkg-blacklist-file /sdcard/blackList.txt --hprof --throttle 500 -s 1234567 --pct-touch 35 --pct-motion 25 --pct-appswitch 30 --pct-pinchzoom 5 --pct-trackball 0 --pct-anyevent 5 --ignore-crashes --ignore-timeouts --ignore-security-exceptions --monitor-native-crashes --ignore-native-crashes --pct-syskeys 0 -v -v -v 32000000 2>/sdcard/error.txt 1>/sdcard/info.txt 【测试结果】 开机次数+1 开机时间变为3小时（此时距离开始测试有5小时左右） 说明设备在monkey测试2小时左右重启			

History

- #1 - 2023-06-28 15:20 - CD TEST-方永红
- ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118912
- #2 - 2023-06-28 16:32 - CD FW 曹覃刚
- File Screenshot from 2023-06-28 16-19-15.png added
 - Status changed from New to NEED_INFO
 - Assignee changed from CD FW 曹覃刚 to CD TEST-方永红

- Need_Info changed from -- to TEST

Hi 永红

请检查截图

000150_persist_02548_221111_153935.log -> 最后一次monkey日志打印
000150_persist_02554_221111_153940.log -> 文件乱码
000150_persist_02560_221111_153943.log -> 文件乱码
000151_persist_02568_221111_154020.log -> 设备重新启动了，且开机次数发生了变化

开机次数发生变化，因此不是上层发生异常重启，而是断电重启，跟测试沟通，并没有主动断电，因此应该是异常断电
重启前的日志文件乱码，因此不是正常的主动下电操作

结合这两点可知，是异常的断电重启

#3 - 2023-07-03 15:35 - CD TEST-方永红
- Status changed from NEED_INFO to RESOLVED

7.3
分析得出为异常断电，先关闭此问题

#4 - 2023-07-03 15:35 - CD TEST-方永红
- Status changed from RESOLVED to VERIFIED

#5 - 2023-07-03 15:36 - CD TEST-方永红
- Status changed from VERIFIED to CLOSED

Files			
Screenshot from 2023-06-28 16-19-15.png	71.2 KB	2023-06-28	CD FW 曹覃刚