

Status:	CLOSED	Start date:	2023-07-04
Priority:	High	Due date:	
Assignee:	物联网测试组_TSCD 王维	% Done:	0%
Category:	SYSTEM	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	116
Resolution:	--	Degrated:	--
Severity:	Critical	Verified Version:	
Reproducibility:	Rarely	Fixed Version:	
Test Type:	Monkey Test	Root cause:	
Description			
【测试命令】 monkey --pkg-blacklist-file /sdcard/blackList.txt --hprof --throttle 500 -s 1234567 --pct-touch 35 --pct-motion 25 --pct-appswitch 30 --pct-pinchzoom 5 --pct-trackball 0 --pct-anyevent 5 --ignore-crashes --ignore-timeouts --ignore-security-exceptions --monitor-native-crashes --ignore-native-crashes --pct-syskeys 0 -v -v -v 32000000 2>/sdcard/error.txt 1>/sdcard/info.txt 【测试环境】 中控0092 副屏116 【测试情况】 116版本Monkey测试74小时后，异常停止，设备熄屏			

History

#1 - 2023-07-04 16:29 - CD TEST-方永红

ftp://cdiot@192.168.87.46/Pre_figure/Test_Log/118974

#2 - 2023-07-05 10:01 - CD FW 曹覃刚

■ 我的分析

日志打包有问题，从180~300，120个日志包都存在问题，无法继续分析

FSEM_000148_0180_1115072725

....

FSEM_000148_0300_1117190807

日志打包参考截图，日志是缺失的

■ 我的分析

需要System组的同学先处理日志缺失问题

#3 - 2023-07-05 10:01 - CD FW 曹覃刚

- File Screenshot from 2023-07-05 09-54-03.png added

- Category changed from CD-FW to SYSTEM

- Assignee changed from CD FW 曹覃刚到 CD SYSTEM-夏旭

#4 - 2023-07-06 16:31 - CD SYSTEM-夏旭

- Status changed from New to ASSIGNED

■ 目前进展

查看日志FSEM_000148_0180_1115072725到FSEM_000148_0300_1117190807logcat日志一直都只有一个文件000148_persist_04607_221115_065813.log.ing
查看prop.txt文件，[init.svc.tlogdPersist]: [running]也没有发现因为存储满导致tlog停止的属性，说明tlog是在运行的，只是没有继续写文件
这个需要现场才能继续分析具体原因

■ 下一步计划

如果出现类似情况现场分析
同时添加retry机制，避免这种情况出现

#5 - 2023-07-11 09:45 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
213084	general/platform/vendor/thundercom/apps/LogSystem	Pre_figure_turbox-c2130c-la1.1-qssi12-dev	xu.xia@thundersoft.com
SYSTEM :Tlog: Add tlog recovery mechanism1. Restart tlog during storage recovery2. When tlog exits abnormally, restart tlogTC-RID: 1200-0800102IssueID: TS-R-BUG-118974Change-Id: I468b47044ba00d4565057588f83767cb8d5f75fd			

#6 - 2023-07-11 16:29 - CD SYSTEM-夏旭

- Status changed from ASSIGNED to NEED_INFO

- Assignee changed from CD SYSTEM-夏旭 to CD TEST-方永红

【目前进展】

目前有关tlog没有抓到日志的问题，除了存储满了会停止tlog，如果还出现没有日志的情况麻烦保留现场
tlog异常停止恢复机制已经添加，恢复存储之后tlog会重启继续抓取

【下一步计划】

相关恢复机制已经添加，测试进行复测

#7 - 2023-07-13 21:42 - IoT scm

Gerrit Merge Information :

ID	Project	Branch	Uploader
214538	general/platform/vendor/thundercom/apps/LogSystem	Pre_figure_turbox-c2130c-la1.1-qssi12-release_sorp	wangxl0510@thundersoft.com
SYSTEM :Tlog: Add tlog recovery mechanism1. Restart tlog during storage recovery2. When tlog exits abnormally, restart tlogTC-RID: 1200-0800102IssueID: TS-R-BUG-118974Change-Id: I468b47044ba00d4565057588f83767cb8d5f75fd(cherry picked from commit d91c27ccbbba1d4948d067194b616089d5c7b7083)			

#8 - 2023-08-24 16:55 - CDTs_TEST 王成
- Assignee changed from CD TEST- 方永红 to 物联网测试组_TSCD 王维

#9 - 2023-08-25 13:43 - 物联网测试组_TSCD 王维

0136版本3台设备monkey跑测约5天未复现

#10 - 2023-09-06 14:05 - 物联网测试组_TSCD 王维
- Status changed from NEED_INFO to RESOLVED

已使用0140和0142版本联系跑测超过70h，同时跑测设备3台均未复现bug，故关闭bug

#11 - 2023-09-06 14:06 - 物联网测试组_TSCD 王维
- Status changed from RESOLVED to VERIFIED

#12 - 2023-09-06 14:06 - 物联网测试组_TSCD 王维
- Status changed from VERIFIED to CLOSED

Files			
Screenshot from 2023-07-05 09-54-03.png	14.5 KB	2023-07-05	CD FW 曹覃刚