

Figure - Bug #119090

【BSP】【EVT3】【OTA】OTA升级后，抖音app中同城和推荐界面提示没有网络，但是商城等界面和其他app网络正常

2023-07-24 17:40 - 移动测试一组_CDTs 刘强

Status:	CLOSED	Start date:	2023-07-24
Priority:	Normal	Due date:	
Assignee:	移动测试一组_CDTs 刘强	% Done:	100%
Category:	LC	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0126
Resolution:	--	Degrated:	--
Severity:	Normal	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【前提条件】			
None			
【测试步骤】			
1. 烧写126版本			
2. 打开抖音app			
3. 进行OTA升级			
4. 升级重启后重新打开抖音app			
【预期结果】			
4 APP可以正常打开			
【实际结果】			
4 抖音app中同城和推荐界面提示没有网络，但是商城等界面和其他app网络正常			

History

#1 - 2023-07-24 17:41 - 移动测试一组_CDTs 刘强

升级前所有界面均可以正常播放
复现问题后，重启可以恢复正常

#2 - 2023-07-25 19:33 - CD TPM-王祥林
- Assignee changed from CD TPM-王祥林 to CD LC 陶洪普

#3 - 2023-07-25 19:34 - CD TPM-王祥林
- Category changed from Other to LC

#4 - 2023-07-25 20:11 - CD LC 陶洪普
- File ErrorWhenUnzip-2023-07-25-200911.png added

tlog_iov0201017500006162025411a2305070000003681_003223_0724170852.tar.gz
日志无法打开，
ErrorWhenUnzip-2023-07-25-200911.png

#5 - 2023-07-27 09:51 - 移动测试一组_CDTs 刘强

- File any23132.pcap added
- File sss.txt added

#6 - 2023-07-27 09:51 - 移动测试一组_CDTs 刘强

已复现抓取tcpdump和新的logcat

#7 - 2023-08-11 17:47 - CD LC邓帅

- Status changed from New to RESOLVED
- Assignee changed from CD LC 陶洪普 to 移动测试一组_CDTs 刘强
- % Done changed from 0 to 100

Hi all,

从捕获的日志来看，抖音在管理自己内部网络时，创建socket失败了。导致它应用内部部分界面无法刷新，和副屏功能无关。

```
07-27 09:37:50.667 1563 1706 I am_proc_start:
[0,4231,10097,com.ss.android.ugc.aweme,top-activity,{com.ss.android.ugc.aweme/com.ss.android.ugc.aweme.splash.SplashActivity}]
07-27 09:37:50.667 1563 1706 I ActivityManager: Start proc 4231:com.ss.android.ugc.aweme/u0a97 for top-activity
{com.ss.android.ugc.aweme/com.ss.android.ugc.aweme.splash.SplashActivity}
...
07-27 09:45:07.660 4231 5587 I chromium: [INFO:transport_client_socket_pool.cc(627)] PREDICTOR_DEBUG :===== Create a new socket in
p3-webcast.douyinpic.com:80 preconnecting : 0
07-27 09:45:07.660 4231 5587 I chromium: [INFO:tt_multinetwork_manager.cc(83)] Bind failed: state 0
07-27 09:45:07.660 4231 8343 I chromium: [INFO:tt_multinetwork_manager_sub.cc(108)] Resolve failed: state 0
07-27 09:45:07.660 4231 8343 E chromium: [ERROR:tt_multinetwork_manager.cc(113)] TryResolveHostWithCellularNetwork Use system default local host resolver.
07-27 09:45:07.740 4231 5587 I chromium: [INFO:tt_multinetwork_manager.cc(83)] Bind failed: state 0
```

第三方应用问题，申请不解。

Thanks

#8 - 2023-08-24 17:02 - CDTs_TEST 王成

- Status changed from RESOLVED to VERIFIED

#9 - 2023-08-24 17:02 - CDTs_TEST 王成

- Status changed from VERIFIED to CLOSED

Files			
tlog_iov0201017500006162025411a2305070000003681_003223_0724170852.tar.gz	128 KB	2023-07-24	移动测试一组_CDTs 刘强
Screenshot_20230724-165139.png	1.55 MB	2023-07-24	移动测试一组_CDTs 刘强
Screenshot_20230724-165146.png	1.59 MB	2023-07-24	移动测试一组_CDTs 刘强
ErrorWhenUnzip-2023-07-25-200911.png	12.9 KB	2023-07-25	CD LC 陶洪普
any23132.pcap	745 KB	2023-07-27	移动测试一组_CDTs 刘强
sss.txt	3.98 MB	2023-07-27	移动测试一组_CDTs 刘强