

Figure - Bug #119108

【BSP】【EVT3】【Boot】点击设置搜索框，然后点击返回，重复操作几十次后，设备偶现发生一起重启

2023-07-28 15:18 - 移动测试一组_CDTS 刘强

Status:	CLOSED	Start date:	2023-07-28
Priority:	High	Due date:	
Assignee:	移动测试一组_CDTS 刘强	% Done:	0%
Category:	CD-FW	Estimated time:	0.00 hour
Target version:			
Need_Info:	--	Found Version:	0127
Resolution:	INVALID	Degrated:	--
Severity:	Major	Verified Version:	
Reproducibility:	Occasionally	Fixed Version:	
Test Type:	ST	Root cause:	
Description			
【前提条件】 None			
【测试步骤】 1. 烧写127版本 2. 进入设置 3. 点击搜索框-点击放回 4. 重复几十次			
【预期结果】 4 设备正常运行			
【实际结果】 4 偶现一次设备自动重启			

History

#1 - 2023-07-28 15:18 - 移动测试一组_CDTS 刘强

问题发生在14:06-07左右

#2 - 2023-07-28 15:28 - 移动测试一组_CDTS 刘强

- Assignee changed from CD FW 曹覃刚 to 移动测试一组_CDTS 刘强

#3 - 2023-07-28 15:29 - 移动测试一组_CDTS 刘强

- Status changed from New to RESOLVED

- Resolution changed from -- to INVALID

#4 - 2023-07-28 15:29 - 移动测试一组_CDTS 刘强

- Status changed from RESOLVED to VERIFIED

中控OTA触发重启

#5 - 2023-07-28 15:30 - 移动测试一组_CDTS 刘强

- Status changed from VERIFIED to CLOSED

Files

tlog_iov0201017500006162025411a2305070000003681_003312_0728140946.tar.gz	0.59 MB	2023-07-28	移动测试一组_CDTS 刘强
tlog_iov0201017500006162025411a2305070000003681_003312_0728143455.tar.gz	1.9 MB	2023-07-28	移动测试一组_CDTS 刘强